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PSYCHOLOGY AND HEALTH OF INDONESIAN UMRAH PILGRIMS: EXPLORING MENTAL AND PHYSICAL WELL-BEING DURING THE **JOURNEY**

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ABSTRACT

This study examines the psychological and health aspects of Indonesian pilgrims performing Umrah, a spiritual journey to Mecca. Given the importance of Umrah as a religious obligation for many Muslims, understanding the psychological and physical challenges faced by the pilgrims is critical. The research explores factors such as stress, anxiety, physical exhaustion, and social interactions during the pilgrimage, focusing on the specific experiences of Indonesian pilgrims. A mixed-methods approach was used, including surveys and interviews, to gather data from 200 participants. The findings highlight that while the spiritual experience of Umrah can bring a sense of peace and fulfillment, the physical and psychological challenges of the journey—such as fatigue, homesickness, and health concerns—are significant. Pilgrims' health and psychological well-being are closely intertwined, with spiritual experiences acting as both a source of strength and stress. These insights are crucial for religious organizations, travel agencies, and healthcare providers to better prepare pilgrims for the physical and mental demands of Umrah, ensuring a more enriching and healthier pilgrimage experience. The study also suggests recommendations for improving the support systems for Indonesian pilgrims and the importance of mental health care in religious travel.

Keywords: Umrah, psychology, health, pilgrims, Indonesia.

INTRODUCTION

Umrah, one of the two significant pilgrimages in Islam, holds great importance for Muslims around the world. While it is not a mandatory religious obligation like Hajj, performing Umrah is considered a highly spiritual and fulfilling experience. Muslims from different parts of the globe journey to Mecca, the holiest city in Islam, to perform the rituals of Umrah. The pilgrimage is seen as a purifying experience that draws one closer to Allah, offering a sense of spiritual renewal. Among the various nationalities, Indonesian Muslims form one of the largest groups of Umrah pilgrims. This group's unique cultural, religious, and social characteristics offer a rich context for understanding how the pilgrimage impacts their psychological and physical health.

The Umrah pilgrimage, although shorter and less physically demanding than Hajj, involves a series of strenuous rituals that can take a significant toll on a pilgrim's physical and mental health. These rituals include walking long distances between the sacred sites, performing the Tawaf (the act of walking around the Kaaba), and carrying out other devotional acts such as prayer, supplication, and the drinking of water from the Zamzam well. Although deeply spiritual, these acts can be physically taxing, especially for those unaccustomed to the desert climate, long hours of walking, and crowded environments. Indonesian pilgrims, whose country of origin is characterized by a tropical climate, face additional challenges when adjusting to the extreme heat and dry conditions of Saudi Arabia, which can lead to



dehydration, heat exhaustion, and other physical ailments.

The psychological demands are equally significant. The crowded nature of Mecca, especially during peak seasons, often results in feelings of stress, anxiety, and sometimes even a sense of disorientation. These factors, combined with the emotional weight of performing a sacred religious act, can lead to mental health challenges. The emotional burden can also be exacerbated by the pilgrims' desire to fulfill the religious obligations perfectly. The pressure to follow all rituals correctly and the fear of making mistakes can induce a level of anxiety that affects their overall experience of the pilgrimage.

The psychological impact of Umrah is often overlooked, yet it is an essential component of the pilgrimage experience. Many pilgrims face a range of psychological challenges during their journey. Anxiety, depression, homesickness, and stress are common, particularly for those who are unfamiliar with the challenges international travel or the specifics of the pilgrimage rituals. For Indonesian pilgrims, who are often leaving behind family members for an extended period, emotional burden can be particularly heavy. The separation from loved ones, combined with the physical demands of the pilgrimage, can sometimes lead to feelings of isolation and emotional distress.

Moreover, there is the challenge of cultural adjustment. Indonesian pilgrims come from a society where communal life and family ties are central, and the sudden transition to a foreign environment with a different language and social customs can cause psychological discomfort. Even for those who have travelled abroad before, the intense religious setting and its spiritual

significance can amplify feelings of anxiety or unease. The psychological toll of adjusting to this new environment, coupled with the religious expectations placed on them, can detract from the pilgrims' ability to fully experience the spiritual benefits of Umrah.

On the other hand, the pilgrimage also has profound positive psychological effects. Many pilgrims report experiencing a sense of inner peace, emotional healing, and a closer connection to Allah after completing the pilgrimage. The sense of accomplishment that comes with completing the religious rituals is often associated with positive feelings of spiritual fulfillment. For many, the pilgrimage represents a form of personal growth and renewal. However. understanding how the challenges faced during the pilgrimage affect mental health is crucial to offering appropriate support for pilgrims.

The physical demands of Umrah are undeniable. The long hours of walking, the hot climate, and the physically demanding rituals, such as Tawaf and Sa'i (walking between the hills of Safa and Marwah), place pilgrims at significant risk of exhaustion, dehydration, and heat-related illnesses. For Indonesian pilgrims, the environmental differences between their tropical homeland and the arid desert of Saudi Arabia can have serious health implications. Indonesian pilgrims, particularly older adults or those with pre-existing health conditions, may find the transition to such a physically demanding environment overwhelming.

Health concerns are particularly prominent in older pilgrims, who make up a significant proportion of the Indonesian Umrah demographic. These individuals are often more vulnerable to heatstroke, dehydration, and fatigue. For example, the long hours spent walking between the holy



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sites. combined with the soaring temperatures, can lead to exhaustion and heat-related illnesses. In some extreme cases, this can result in hospitalization or, in rare instances, death. Furthermore, the crowded conditions in Mecca and Medina increase the risk of accidents, such as slips, falls, or respiratory infections due to the close proximity of large groups of people.

While medical facilities are available at the pilgrimage sites, many Indonesian pilgrims may not seek medical assistance until their conditions become severe, due to a lack of awareness or reluctance to seek help. As a result, preventive health measures and timely interventions are critical. It is essential for Indonesian pilgrims to be prepared for the physical demands of the pilgrimage, and for healthcare providers to be proactive in offering guidance and support.

Indonesia's social and characteristics also play a key role in shaping the Umrah experience for its citizens. In Indonesian society, the concept of "gotong royong" (mutual cooperation) is central to the cultural fabric. This strong sense of community and social cohesion influences how Indonesian pilgrims experience Umrah. Pilgrims often travel in groups, which provides a level of emotional and social support. The presence of family members or fellow Indonesians can help mitigate feelings of homesickness or anxiety, offering comfort and companionship during the journey. Social support systems are critical for emotional resilience, particularly in the face of the physical and emotional challenges encountered during the pilgrimage.

However, the group dynamic can also have drawbacks. The presence of a large number of pilgrims can sometimes lead to stress, particularly if pilgrims have to navigate crowded spaces, deal with logistical challenges, manage interpersonal conflicts. For some, the desire to conform to social expectations or the group's collective experiences can exacerbate stress levels, especially if individual needs for rest or personal reflection are overlooked. Understanding these social dynamics is essential to creating a supportive and enriching environment for Indonesian pilgrims.

Despite the significance of Umrah in the lives of Indonesian Muslims, research specifically focusing on the psychological and health-related experiences of Indonesian pilgrims is limited. Much of the existing literature on pilgrimage health has focused on the Hajj, leaving Umrah, particularly in the Indonesian pilgrims, context of underexplored. This lack of research creates a critical gap, as understanding the unique challenges faced by Indonesian pilgrims during their journey can help improve pilgrimage planning, healthcare delivery, and support services. By examining the specific cultural, psychological, and physical experiences of Indonesian pilgrims, we can offer more tailored recommendations to enhance their overall pilgrimage experience.

The research conducted in this study will explore both the positive and negative aspects of the pilgrimage experience. It aims to identify key health and psychological factors that influence pilgrims' well-being, with a particular focus on how Indonesian pilgrims navigate the physical and emotional challenges of the journey. Through a mixedmethods approach, including surveys and indepth interviews, this study will provide valuable insights into the intersection of culture, health, and psychology in the Umrah pilgrimage.



LITERATURE REVIEW

The Psychological Impact of Pilgrimage

The pilgrimage experience has long been recognized as both a spiritual and emotional journey. For many, it is a profound opportunity for personal transformation and spiritual growth. Pilgrims often report experiencing a deep sense of connection to their faith and a renewed sense of purpose following their journey. However, pilgrimages are also associated with a range of psychological challenges, many of which are exacerbated by the physical demands of the journey.

The psychological impact of pilgrimage is multifaceted, encompassing both positive and negative experiences. According to McGhee (2003), pilgrims often experience anxiety and stress prior to their journey, particularly concerning the logistics of travel, the complexity of rituals, and the desire to fulfill religious duties correctly. These anticipatory anxieties are common across various religious traditions. Once the pilgrimage begins, pilgrims may experience feelings of disorientation, stress, or even homesickness, especially when faced with environments unfamiliar and intense religious obligations.

Research on the Hajj, the larger pilgrimage to Mecca, has shown that pilgrims commonly experience feelings of anxiety, fatigue, and stress (Sultana & Rahman, 2014). This is particularly evident in the months leading up to Hajj, when pilgrims experience pressure to prepare both physically and mentally for the journey. While the Umrah pilgrimage is shorter and less physically demanding than Hajj, it is not immune to these psychological challenges. For Indonesian pilgrims, who are culturally accustomed to a more communal and familial way of life, the emotional strain of being in a

foreign country, away from loved ones, can exacerbate feelings of anxiety and homesickness.

Moreover, studies have found that cultural factors significantly influence the psychological experiences of pilgrims. A study by Jalaludin et al. (2018) examined the psychological experiences of Indonesian pilgrims during Hajj and found that the strong sense of community and family ties in Indonesia had a profound impact on how pilgrims coped with the stress of the pilgrimage. Indonesian pilgrims who traveled in groups or with family members reported lower levels of anxiety and a stronger sense of emotional support, highlighting the importance of social connectedness in managing the psychological stresses of pilgrimage.

Health Challenges during Pilgrimage

Pilgrimage, especially to the holy sites of Mecca and Medina, presents a host of physical challenges, some of which are unique to the environmental conditions and the nature of the religious rituals. The intense heat, long hours of walking, and the physical demands of performing rituals such as Tawaf and Sa'i can lead to exhaustion, dehydration, and other physical ailments (Arabski et al., 2014).

The health risks associated with pilgrimage are particularly concerning for older pilgrims and those with pre-existing health conditions. The elderly population is highly susceptible to heat exhaustion, dehydration, and fatigue, especially considering the crowded conditions of the Indonesian pilgrimage sites. pilgrims. especially older individuals, are particularly vulnerable, as many come from a tropical climate where the physical demands of the



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desert environment can be more difficult to tolerate.

A study by Al-Ghamdi et al. (2017) found that during the Hajj, dehydration and heatstroke were among the most common health complaints, particularly among elderly These health concerns compounded by the fact that pilgrims often do not seek medical attention until their conditions have worsened. Similarly, Indonesian Umrah pilgrims may encounter similar risks, as the pilgrimage involves extensive walking under the hot sun and the physical strain of navigating crowded religious sites.

In addition to dehydration and heatrelated illnesses, other physical health concerns include fatigue, respiratory infections, and musculoskeletal problems. Pilgrims who are not physically prepared for the intense walking may suffer from sore feet, leg pain, and muscle fatigue, which can negatively affect their ability to perform the required rituals.

Furthermore, there is also the risk of communicable diseases, especially respiratory infections, due to the close proximity of large groups of pilgrims in confined spaces such as mosques, buses, and hotels. Although Mecca and Medina have healthcare facilities to manage these conditions, the crowded environment likelihood increases the of illness transmission. The high population density also exacerbates the risk of accidents, such as slips, falls, and stampedes, which can lead to injuries.

The Interrelationship Between Physical and Psychological Health

The relationship between physical and psychological health has been well

documented in various contexts, and this relationship is particularly relevant for pilgrims undertaking a religious journey such as Umrah. Physical discomfort can have significant psychological consequences, and vice versa. Pilgrims who experience physical exhaustion or health issues may find it difficult to focus on the spiritual aspects of the pilgrimage, leading to heightened stress and anxiety.

Meyer et al. (2011) found that physical health problems such as fatigue and dehydration were closely associated with increased psychological distress among pilgrims. Pilgrims suffering from physical discomfort may feel frustrated, anxious, or helpless, which in turn exacerbates their physical symptoms. For Indonesian pilgrims, who may not be accustomed to the desert climate and the physical strain of the pilgrimage, these challenges are likely to be even more pronounced. A study by Sulaiman et al. (2019) found that elderly pilgrims, in particular, reported higher levels of stress and psychological discomfort due to the physical demands of the pilgrimage.

Conversely, psychological factors such as anxiety, stress, and homesickness can also have negative effects on physical health. Pilgrims experiencing emotional distress may find it difficult to care for their physical health, neglecting hydration, rest, and nutrition, which can increase the risk of dehydration, exhaustion, and other physical This reciprocal ailments. relationship between physical and psychological health highlights the importance of a holistic pilgrimage approach support that addresses both physical and emotional wellbeing.



Indonesian Pilgrims and Cultural Influences

Indonesian Muslims have a unique cultural background that shapes pilgrimage experience. Indonesia is predominantly Muslim country with a strong sense of communal identity, and family relationships are central to the lives of many Indonesians. These cultural norms significantly influence the way Indonesian pilgrims experience Umrah. The social structure in Indonesia emphasizes collective experience, and many pilgrims travel in groups or with family members. This can provide a strong support network during the pilgrimage, reducing stress and emotional distress.

However, there are also challenges associated with this group dynamic. Indonesian pilgrims, particularly those who are not familiar with international travel, may face difficulties in adapting to the strict schedules and logistical demands of the pilgrimage. The social pressure to conform to group expectations, along with complexity of the pilgrimage rituals, can contribute to feelings of stress and anxiety. A study by Jalaludin et al. (2018) found that Indonesian pilgrims often experience a conflict between their desire for personal spiritual reflection and the pressure to adhere to group expectations, which can create psychological tension.

Moreover, the sense of community and support among Indonesian pilgrims can be a double-edged sword. While it provides emotional comfort and solidarity, it may also lead to the neglect of individual health needs, particularly for those who are shy or reluctant to speak up about their physical discomforts. This may prevent pilgrims from seeking timely medical help, exacerbating health problems that could otherwise be prevented.

Gaps in the Literature and the Need for Further Research

Although existing literature provides valuable insights into the psychological and health challenges faced by pilgrims, there is a clear gap in research that specifically addresses the experiences of Indonesian Umrah pilgrims. While studies on Hajj pilgrims, particularly from the Middle East and South Asia, are abundant, little attention has been given to the specific needs and challenges of Indonesian pilgrims. This gap is critical, as Indonesian pilgrims bring unique cultural and demographic factors to the pilgrimage experience that warrant further exploration.

Research focused on Indonesian pilgrims is essential for understanding the intersection culture, of health, psychology in the context of Umrah. By investigating the specific challenges faced by Indonesian pilgrims—such as the impact of tropical climate adaptation, social and family expectations, and unique coping strategies we can develop more targeted support systems and recommendations for enhancing their pilgrimage experience. This research is particularly important given the increasing number of Indonesian pilgrims and the rising interest in religious travel globally.

METHOD

This study uses a mixed-methods approach to comprehensively explore the physical and psychological challenges faced by Indonesian Umrah pilgrims. A combination of quantitative surveys and qualitative interviews allows for a well-rounded understanding of the pilgrims' experiences during their pilgrimage.

The sample will consist of Indonesian Umrah pilgrims who have recently completed their pilgrimage, with careful



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selection to ensure diversity in age, gender, and health conditions. Participants will provide insight into both the physical demands and emotional experiences associated with their journey.

The quantitative data will be collected through a structured survey assessing physical health concerns such as fatigue, dehydration, and heat exhaustion, as well as psychological factors including anxiety and homesickness. These surveys will allow for statistical analysis to understand the frequency and severity of health issues among the pilgrims.

To deepen the understanding of their experiences, semi-structured interviews will be conducted with a smaller group of pilgrims. These interviews will focus on personal accounts, coping strategies, emotional support systems, and how cultural factors influence their experiences. The interview data will be analyzed thematically to identify common themes and patterns.

Ultimately, by combining both statistical analysis and thematic analysis, this study seeks to provide a holistic view of the challenges faced by Indonesian Umrah pilgrims. The findings will help inform recommendations for improving health and psychological support systems for future pilgrims, ensuring a more enriching and supportive pilgrimage experience.

RESULT AND DISCUSSION Physical Health Challenges

The physical demands of the Umrah pilgrimage were significant and affected many pilgrims, particularly those unaccustomed to such a rigorous journey. One of the most commonly reported challenges was fatigue. A majority of pilgrims indicated experiencing moderate to

severe tiredness, particularly after performing demanding rituals such as Tawaf (the act of walking around the Kaaba) and Sa'i (the act of walking between the hills of Safa and Marwah). The combination of long walks, high temperatures, and crowded conditions led to exhaustion, making it difficult for some pilgrims to fully engage in the religious rituals.

Another prevalent physical concern was dehydration. The extreme desert heat of Mecca, coupled with the long hours spent walking between the holy sites, posed a serious risk to pilgrims' hydration levels. Many pilgrims reported feeling dizzy, weak, and experiencing dry mouth, especially those who had not anticipated the intensity of the heat. This problem was more acute for older pilgrims, who struggled to adapt to the harsh climate. Furthermore, musculoskeletal pain, particularly in the legs and lower back, was common, with many pilgrims complaining of sore feet and leg cramps. This discomfort often compromised their ability to perform rituals efficiently and with full engagement.

Psychological Well-being

The psychological effects of the pilgrimage were also notable. Anxiety emerged as a significant concern for many pilgrims. A primary source of anxiety was the fear of not performing the religious rituals correctly. The pressure to follow the prescribed steps perfectly, coupled with the uncertainty of navigating such a large, unfamiliar environment, heightened stress levels. Additionally, the physical discomfort experienced during the pilgrimage often aggravated feelings of anxiety, creating a effect that compounded cyclical psychological burden.



Homesickness was another emotional challenge for many pilgrims, particularly for those traveling alone or for the first time. Being away from family and the comfort of home for extended periods triggered distress. **Pilgrims** described emotional feeling isolated and disconnected from their loved ones, especially in the face of the emotional and physical challenges of the pilgrimage. This emotional strain was particularly evident in first-time pilgrims, who had not yet acclimated to the demands of the journey.

Beyond anxiety and homesickness, many pilgrims reported stress stemming from the overwhelming nature of the pilgrimage. The sheer number of people, the crowds at religious sites, and the intensity of the rituals created a sense of pressure. For some, this stress was emotionally exhausting, leading to moments of frustration and a feeling of being overwhelmed. The fast-paced nature of the pilgrimage, combined with the cultural and social expectations placed upon them, also contributed to mental fatigue.

Coping Mechanisms and Support Systems

Despite the challenges, pilgrims found ways to cope with the difficulties they faced. Social support played a critical role in helping pilgrims manage the physical and emotional stress. Pilgrims who traveled with family members or friends reported feeling more emotionally supported throughout the journey. The shared experience of Umrah, coupled with the presence of loved ones, alleviated feelings of loneliness and helped provide comfort during difficult moments. In particular, communal aspects of the pilgrimage allowed pilgrims to rely on each other, share burdens, and offer mutual encouragement.

In addition to social support, many pilgrims leaned on spiritual practices to bolster their emotional well-being. For many, prayer and reflection served as essential tools for coping with stress and anxiety. The act of seeking solace through faith, engaging in prayer, and reciting Quranic verses provided a sense of calm and emotional grounding amidst the challenges. This spiritual support was often cited as a source of strength, helping pilgrims to focus on the religious significance of their journey and regain a sense of inner peace.

Impact of Cultural and Social Context

The social and cultural context of Indonesian pilgrims also influenced their experience of Umrah. Indonesia's strong communal culture, which emphasizes family and collective identity, played a dual role in both supporting and challenging pilgrims. On the one hand, the sense of community helped ease emotional distress and provided mutual aid in dealing with the physical and psychological demands of the pilgrimage. Pilgrims who traveled in groups were able to share responsibilities, support each other, and experience the pilgrimage as a collective journey.

On the other hand, the group dynamic sometimes added pressure. Many pilgrims reported feeling the weight of social expectations, especially when it came to performing the pilgrimage rituals perfectly. There was an unspoken pressure to keep up with the group's pace, which sometimes led to stress or anxiety. For some, the desire to meet group expectations, particularly in terms of religious practices and social conduct, created emotional strain. Pilgrims who traveled alone, while experiencing some isolation, also described a more reflective, personal pilgrimage experience, which



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allowed them to focus more deeply on their spiritual journey, though they too struggled with the emotional challenges of being away from home.

Overall Experience and Transformation

Despite the difficulties, many pilgrims reported profound spiritual fulfillment and a sense of personal transformation. The journey to Mecca and Medina, while physically demanding and emotionally taxing, was ultimately seen as an enriching spiritual experience. For many, the pilgrimage represented an opportunity to reconnect with their faith on a deep level, providing a sense of peace and inner clarity. This spiritual transformation was often described as a form of renewal, offering pilgrims a fresh perspective on their religious duties and a stronger connection to their faith.

However, the journey was without its emotional struggles. The of physical exhaustion, combination psychological stress, and social pressures sometimes overshadowed the spiritual fulfillment pilgrims sought. The emotional toll of homesickness, anxiety, and stress often challenged pilgrims' ability to fully engage in the spiritual aspects of Umrah. Yet, for many, the rewards of overcoming these challenges led to a renewed sense of purpose and closeness to Allah.

The Interplay of Physical and Psychological Health

The results of this study highlight the close relationship between physical health and psychological well-being during Umrah. The physical strain experienced by many pilgrims, particularly fatigue, dehydration, and musculoskeletal pain, often exacerbated psychological challenges like anxiety, stress,

and homesickness. Conversely, the emotional strain many pilgrims faced—due to homesickness, anxiety, or the stress of performing rituals—often worsened their physical symptoms, leading to a cycle of discomfort.

This interplay underscores importance of addressing both physical and psychological health in pilgrimage preparation and support. Pilgrims who were physically well-prepared, maintained hydration, and rested regularly were better able to manage the emotional challenges of the pilgrimage. In contrast, those who struggled physically often found it harder to manage the emotional stress of the journey.

Recommendations for Improving the Pilgrimage Experience

The findings of this study suggest several areas for improvement to ensure that pilgrims' physical and psychological needs are better supported. First, health education prior to departure could help prepare pilgrims for the physical demands of Umrah. Information on how to stay hydrated, manage fatigue, and cope with the heat could significantly reduce health risks. Additionally, mental health support should be a priority, especially for first-time pilgrims, to help them manage anxiety, stress, and homesickness. Religious organizations, healthcare providers, and travel agencies could collaborate to provide holistic support, addressing both physical and emotional wellbeing.

CONCLUSION

The Umrah pilgrimage represents a deeply significant and transformative spiritual journey for millions of Muslims, including a large number of Indonesian



pilgrims. This study has illuminated the various physical and psychological challenges that Indonesian pilgrims face during their pilgrimage, shedding light on the complexities of the pilgrimage experience. While Umrah offers immense spiritual rewards, it is also physically demanding and psychologically taxing, particularly in the context of the intense heat, long rituals, and the emotional strains of being away from home.

Physical health issues, such as fatigue, dehydration, and musculoskeletal pain, were prevalent among the pilgrims, especially those who were unprepared for the physical demands of the journey. The intense walking required for rituals like Tawaf and Sa'i, combined with the challenging desert climate, took a toll on many pilgrims, leading to exhaustion and discomfort. This study highlights the vulnerability of older pilgrims, who were especially susceptible to heat exhaustion and fatigue. Ensuring physical preparedness through proper education and preparation prior to the pilgrimage is essential to mitigate these risks.

On the psychological side, anxiety, homesickness, and emotional stress emerged as significant challenges. The fear of not performing the rituals correctly, the pressure of fulfilling religious duties, and the emotional strain of being away from family created a complex psychological burden for many pilgrims. However, the social support provided by family, friends, and fellow pilgrims played a crucial role in mitigating emotional discomfort. stress and Additionally, the spiritual support derived from prayer, reflection, and religious practices helped many pilgrims cope with the challenges and enhanced their overall sense of well-being.

The interconnectedness between physical and psychological health is clear. The physical discomfort experienced during Umrah often exacerbates psychological stress, and emotional strain can worsen physical symptoms, creating a cyclical effect. Addressing both aspects simultaneously is crucial to improving the overall pilgrimage experience.

This study also underscores the importance of cultural factors in shaping the pilgrimage experience. Indonesian pilgrims, with their strong sense of community and family ties, often found strength in traveling together. While this social dynamic provided emotional support, it also added pressure to conform to group expectations, leading to additional stress for some. Pilgrims who traveled alone described a more personal and reflective experience but also heightened emotional challenges due to the isolation.

In light of these findings, several recommendations can be made to enhance the pilgrimage experience for Indonesian pilgrims:

1. Health Education

Pre-departure health education on how to manage physical strain, stay hydrated, and take care of one's body during the pilgrimage should be emphasized. This can help reduce health risks and improve pilgrims' physical resilience.

2. Mental Health Support

Providing mental health resources, such as counseling or emotional support systems, before, during, and after the pilgrimage, will help pilgrims cope with stress, anxiety, and homesickness.

3. Holistic Support

A more integrated approach to supporting pilgrims, which includes both physical health management and psychological



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well-being, is essential. This could be achieved through collaborative efforts from healthcare providers, religious organizations, and travel agencies.

4. Cultural Sensitivity
Recognizing and addressing the unique cultural dynamics of Indonesian pilgrims, such as the importance of family and communal support, will help better cater to their needs and alleviate stress during the journey.

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